

**145 Scottsdale Square
Winter Park, Florida 32792**

January 5, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

BY FAX 202-307-1454

Dear Mr. Ashcroft:

I want to say that I don't feel that the settlement is as fair toward Microsoft as it should have been. Microsoft has had to make many concessions that I think are unreasonable in this whole matter. It will have to be reviewed by a technical committee, and share critical software code information with its competitors, for example. Nevertheless, I am pleased to see that the Justice Department has finally resolved this case.

While the case should never have come against Microsoft in the first place, I'm glad to see that after three years, the government has finally come to it's senses. I hope that it will think twice before pursuing hard working, American companies simply for being successful in the future.

I appreciate you hearing my opinion on this matter and I hope that you will take it into account before finalizing the terms of the settlement.

Sincerely,



Patricia Andrews

cc: Representative Ric Keller
BY FAX 202-225-0999